

Chapter 4

Norms set for the Discharge of Functions

[Section 4(1)(b)(iv)]

Please provide the details of the norms/standards set by the public authority for the discharge of its functions/delivery of services.

Function/ service	Norms standards of performance set	Time frame	Reference document prescribing the norms (Citizen's Charter, Service Chapter etc)
Inquiry into the violation of Human Rights and recommend for relief	Karnataka State Human Rights Commission (Procedure) Regulations 2007	Since the proceeding before the Commission are of judicial nature, no time limit can be fixed.	1. The Protection of Human Rights Act 1993 2. Karnataka State Human Rights Commission(Proce dure) Regulations 2007 3. Citizens Charter